

# Reducing the Cost of Error

Thinking of using our accuracy skills courses?  
Join us for this half-day evaluation event.



## We cover:

- How much mistakes are costing your organisation
- Why mistakes happen
- How accuracy training works.

## Who should attend?

Senior managers and directors from business operations, finance, quality and customer services, as well as heads of learning & development and HR, who are seriously considering using Scott Bradbury's training programmes\* to improve their people's accuracy skills and measurably reduce the cost of error.

## What do delegates say about the event?

"Excellent presented and highly stimulating"

John Dean, GB Railfreight

"Content was really valuable"

Sam Mapstone, Welsh Water

"Really good mix of information and practical exercises and participation"

Sharon Green-Buckley, Parkeon

"I can see how it would benefit our business"

Stephanie Rose, Capita Employee Benefits

## How much does it cost?

£95 + VAT. (£45 + VAT for a second participant). This is refundable on any new course booking made within three months of the event date. So, if you decide to go ahead with any of our programmes, the event costs you nothing.

Whatever happens, you leave with valuable insights and practical ideas about how to improve accuracy as well as our Accuracy Goody Bag containing our book 'Preventing Mistakes at Work' and other useful tools. Participants describe the event as 'really valuable'.



## Your presenter

Catherine de Salvo is a co-founder of Scott Bradbury, with fourteen years' experience of working with organisations to reduce error. She'll share insights, tips and techniques and get you involved in trying out activities for yourself.

## How to book

Click the booking form link below to download, complete and return the booking form. Please return via email to [accuracy@scottbradbury.co.uk](mailto:accuracy@scottbradbury.co.uk)

## Booking form

Any questions?

Please call 01638 723590

**10<sup>th</sup> January 2018**

Join us in central London

Registration: 9:00a.m.

Start: 9:30a.m.

Lunch: 13:00

Finish: 14:00



\*Scott Bradbury's accuracy training programmes include 'Developing an Eye for Accuracy', 'Coaching for Accuracy' and 'Preventing Mistakes at Work'.

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**AccuracySkills**  
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