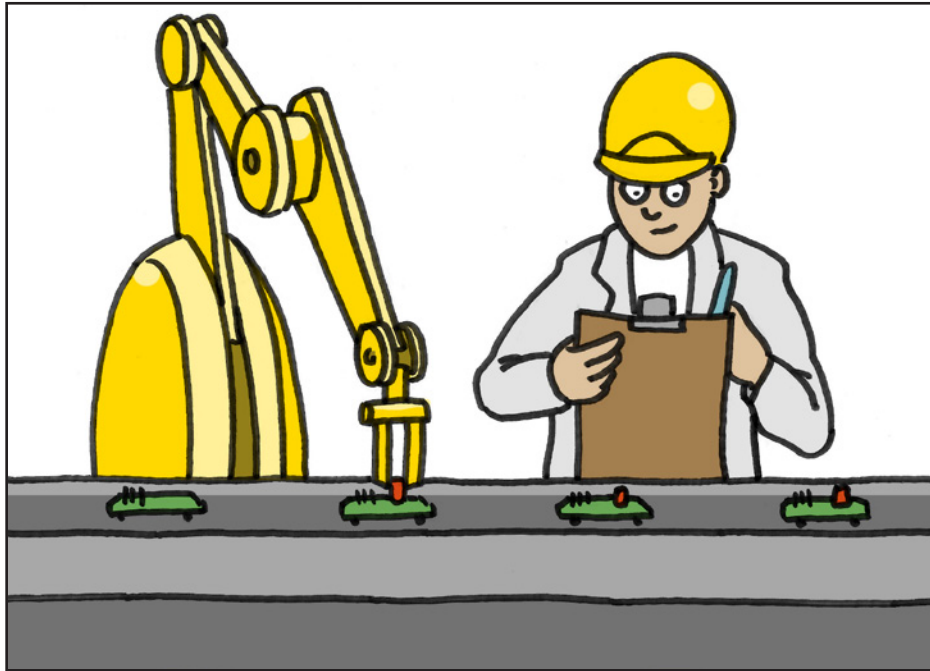


# Developing an Eye for Accuracy



Quality production depends on accuracy and attention to detail

Getting it right first time, every time

Name: \_\_\_\_\_

Department: \_\_\_\_\_

Date: \_\_\_\_\_

Please record your time here: \_\_\_\_\_

(Time limit: 3 minutes)

Score:      / 25

## Developing an Eye for Accuracy Manufacturing sector

Compare each item in Column 1 to its match in Column 2. If the items are the same, put a tick in the 'S' column. If the items are different, put a tick in the 'D' column, and then circle the error in Column 2. Please write how long it takes you to complete this exercise on the front of this paper.

Product code 134771	S	D	Product code 134771
Colour code 8130	S	D	Colour code 8130
Item no.: T656N	S	D	Item no.: T565N
Line plan: T4A5N 9090	S	D	Line plan: T4A5N 9090
Invoice no.: 1247998	S	D	Invoice no.: 1274998
Picklist number: SG1147	S	D	Picklist number: SG1147
Returns number: SDC1024622	S	D	Returns number: SDC1024662
Warehouse o/no.: AU590371	S	D	Warehouse o/no.: AO590371
Account number: L145C	S	D	Account number: L145C
Part number: 200156782	S	D	Part number: 200156782
Serial number: DCR6709442	S	D	Serial number: DCR6709422
Lot trace number: MS000567145	S	D	Lot trace number: MS00567145
Report number: 15-457889/6	S	D	Report number: 15-45788916
Work procedure: WP00089	S	D	Work procedure: WP00089
Heat number: VX5332AK	S	D	Heat number: VX5332AK
Tracking number: 82991074	S	D	Tracking number: 82991074
PO number: 460000018202	S	D	PO number: 64000018202
TAG number: 50013353-001-067	S	D	TAG number: 50013353-001-067
Stock code: A22RND0762	S	D	Stock code: A22RND0762
Alloy: TI GRD 2	S	D	Alloy: TI GRD 2
Sales order number: 200555/2	S	D	Sales order number: 200555/2
Short code: 400FLT0445	S	D	Short code: 400FTL0445
Test certificate: ASTM B564	S	D	Test certificate: ASTM B564
Drawing # 4452-44552-1	S	D	Drawing # 4452-44552-1
Service contract: XL2 800 68331	S	D	Service contract: XL2 800 86331

# How did **you** do?

There are just 25 pieces of information to compare and verify in the test – just one mistake equates to a 4% error rate. The test should take no more than three minutes to complete. Imagine if your people made one error every three minutes! That's 20 errors every hour and 140 errors in a seven-hour day. It's easy to see how it mounts up.

## What does it mean?

Our results show that people working in the manufacturing sector have an average error rate of 3.6% and typically spend 22% of their time making, finding and fixing mistakes. No-one likes having to re-do work and sort out problems arising from mistakes. Accuracy skills training boosts personal effectiveness and organisational efficiency.

**That's 22% of your company's salary bill**

It's like employing your own error department!



Results show a 60% reduction in errors!

**That's £2,627 saved per person per year**



## Proven to work

Since 2003 we have been working with the manufacturing sector equipping administrative and quality control teams to accurately process information by improving their numeracy and data-transfer skills. Typically, our participants achieve a 60% reduction in errors. A return on investment saving is calculated through the value of time saved through making fewer errors. The typical saving within the sector is £2,627 per person per year.

## Which workshop is best for you?

### *Developing an Eye for Accuracy*

Our flagship in-house workshop for people who work with data and information

### *Accurate Written Communication*

Our interactive in-house workshop for people who work with documents and emails

### *Preventing Mistakes at Work*

Our practical in-house workshop for reducing the incidence of 'silly' human error

### *One-day Accuracy Skills*

Our open workshop for individuals seeking to improve their attention to detail



## Contact us for a demo

[www.accuracyprogramme.co.uk](http://www.accuracyprogramme.co.uk)

+44 (0)1638 723590

[accuracy@scottbradbury.co.uk](mailto:accuracy@scottbradbury.co.uk)

**Alice Hubbard**

Senior Account Manager, Scott Bradbury Limited.



**Where do we get our facts and figures from?** The results are taken from the last ten *Developing an Eye for Accuracy* workshops delivered for the manufacturing sector. The average salary of the participants is £22,000 (working 37.5 hours per week). Figures last updated September 2019.

## Developing an Eye for Accuracy Manufacturing sector

Product code 134771		D	Product code 134771	
Colour code 8130		D	Colour code 8130	
Item no.: T656N			Item no.: T565N	656 not 565
Line plan: T4A5N 9090		D	Line plan: T4A5N 9090	
Invoice no.: 1247998			Invoice no.: 1274998	Transposition
Picklist number: SG1147		D	Picklist number: SG1147	
Returns number: SDC1024622			Returns number: SDC1024662	2 not 6
Warehouse o/no.: AU590371			Warehouse o/no.: AO590371	U not O
Account number: L145C		D	Account number: L145C	
Part number: 200156782		D	Part number: 200156782	
Serial number: DCR6709442			Serial number: DCR6709422	4 not 2
Lot trace number: MS000567145			Lot trace number: MS00567145	Missing 0
Report number: 15-457889/6			Report number: 15-45788916	/ not 1
Work procedure: WP00089		D	Work procedure: WP00089	
Heat number: VX5332AK			Heat number: VX5332	m not n
Tracking number: 82991074		D	Tracking number: 82991074	
PO number: 460000018202			PO number: 64000018202	Transposition Missing 0
TAG number: 50013353-001-067		D	TAG number: 50013353-001-067	
Stock code: A22RND0762		D	Stock code: A22RND0762	
Alloy: TI GRD 2		D	Alloy: TI GRD 2	
Sales order number: 200555/2		D	Sales order number: 200555/2	
Short code: 400FLT0445			Short code: 400FTL0445	Transposition
Test certificate: ASTM B564		D	Test certificate: ASTM B564	
Drawing # 4452-44552-1		D	Drawing # 4452-44552-1	
Service contract: XL2 800 68331			Service contract: XL2 800 86331	Transposition