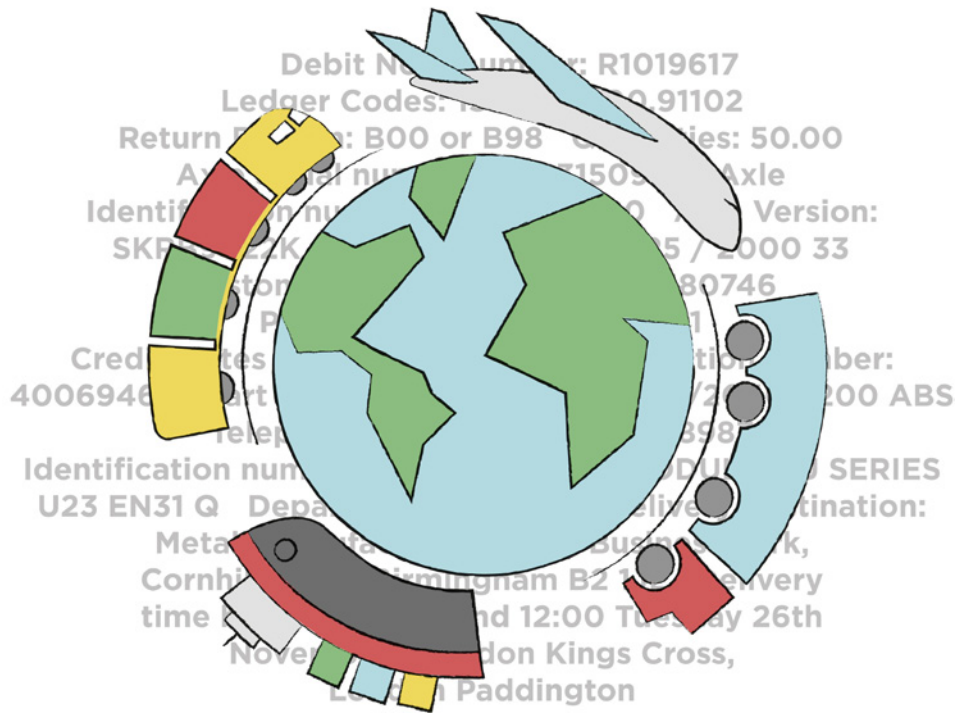


Developing an Eye for Accuracy



Keeping your business on track

Getting it right first time, every time

Name: _____

Department: _____

Date: _____

Please record your time here: _____

(Time limit: 3 minutes)

Score: / 25

Developing an Eye for Accuracy Transport sector

Compare each item in Column 1 to its match in Column 2. If the items are the same, put a tick in the 'S' column. If the items are different, put a tick in the 'D' column, and then circle the error in Column 2. Please write how long it takes you to complete this exercise on the front of this paper.

Deliver to Ely CB7 5LL	S	D	Deliver to Ely CB7 5LL
Axle ID number 18290717480	S	D	Axle ID number 18290177480
Delivery expected 11:00 - 12:00	S	D	Delivery expected 11:00 - 12:00
Identification number 247963397481	S	D	Identification number 247963397418
Heavier Vehicle 40 tonnes, 59 ft 6 in	S	D	Heavier Vehicle 40 tonnes, 59 ft
National Insurance Number YZ659293A	S	D	National Insurance Number YZ659298A
Recipient: Ms Jenna Jones	S	D	Recipient: Ms Jenny Jones
Arrival date 24 March 2019	S	D	Arrival date 24 March 2019
Purchase order number 919828	S	D	Purchase oder number 919828
Quantity: 159.00	S	D	Quantity: 1590.00
Invoice Number: 67976000	S	D	Invoice Number: 67976000
Deliver by Wednesday 8 July 2020	S	D	Deliver by Wednesday 8 July 2020
Transport load reference C139	S	D	Transport load reference C139
Document number DOCU77321	S	D	Document number DOCU77321
Telephone number 020 3567 8987	S	D	Telephone number 020 3567 8987
The Worx, Birmingham B2 5GH	S	D	The Worx, Birmingham B2 5GH
ISBN number 9781780760872	S	D	IBSN number 9781780760872
Departure time 17:04 at Platform 3	S	D	Departure time 17:40 at Platform 3
Mr Dean Matthews	S	D	Mr Dean Matthewson
Axle serial number 13143150988	S	D	Axle serial number 131431510988
London Heathrow Airport (LHR)	S	D	London Healthrow Airport (LHR)
Account number 002140012	S	D	Account number 002140012
IU25 / 2000 33 suspension type	S	D	1U25 / 2000 33 suspension type
Arrival time 13:46	S	D	Arrival time 13:46
Part desc IU33/S9-4218/2040/1200AB	S	D	Part desc IU33/S9-4218/2040/1200AB

How did **you** do?

There are just 25 pieces of information to compare and verify in the test – just one mistake equates to a 4% error rate. The test should take no more than three minutes to complete. Imagine if your people made one error every three minutes! That's 20 errors every hour and 140 errors in a seven-hour day. It's easy to see how it mounts up.

What does it mean?

Our results show that people working in the transport and logistics sector have an average error rate of 3.7% and typically spend 22% of their time making, finding and fixing those mistakes. No-one likes having to re-do work and sort out problems arising from mistakes. Accuracy skills training boosts personal effectiveness and organisational efficiency.

That's 22% of your company's salary bill

It's like employing your own error department!



Results show a 61% reduction in errors!

That's £2,803 saved per person per year



Proven to work

Since 2003 we have been working with transport and logistics companies, equipping teams with the skills needed to accurately process and transfer data and information. Typically, our participants achieve a 61% reduction in errors. A return on investment saving is calculated through the value of time saved through making fewer errors. The typical saving for our transport and logistics clients is £2,803 per person per year.

Which workshop is best for you?

Developing an Eye for Accuracy

Our flagship in-house workshop for people who work with data and information

Accurate Written Communication

Our interactive in-house workshop for people who work with documents and emails

Preventing Mistakes at Work

Our practical in-house workshop for reducing the incidence of 'silly' human error

One-day Accuracy Skills

Our open workshop for individuals seeking to improve their attention to detail



Contact us for a demo

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Alice Hubbard

Senior Account Manager, Scott Bradbury Limited.



Where do we get our facts and figures from? The results are taken from the last ten *Developing an Eye for Accuracy* workshops delivered for the transport and logistics sector. The average salary of the participants is £22,000 (working 37.5 hours per week). Figures last updated September 2019.

Developing an Eye for Accuracy Transport sector

Deliver to Ely CB7 5LL	✓	D	Deliver to Ely CB7 5LL	
Axle ID number 18290717480	S	✓	Axle ID number 18290177480	Transposition
Delivery expected 11:00 - 12:00	✓	D	Delivery expected 11:00 - 12:00	
Identification number 247963397481	S	✓	Identification number 247963397418	Transposition
Heavier Vehicle 40 tonnes, 59 ft 6 in	S	✓	Heavier Vehicle 40 tonnes, 59 ft	Missing 6 in
National Insurance Number YZ659293A	S	✓	National Insurance Number YZ659298A	3 not 8
Recipient: Ms Jenna Jones	S	✓	Recipient: Ms Jenny Jones	a not y
Arrival date 24 March 2019	✓	D	Arrival date 24 March 2019	
Purchase order number 919828	S	✓	Purchase order number	Missing r
Quantity: 159.00	S	✓	Quantity: 1590.00	Extra 0
Invoice Number: 67976000	✓	D	Invoice Number: 67976000	
Deliver by Wednesday 8 July 2020	✓	D	Deliver by Wednesday 8 July 2020	
Transport load reference C139	✓	D	Transport load reference C139	
Document number DOCU77321	✓	D	Document number DOCU77321	
Telephone number 020 3567 8987	S	✓	Telephone number 020 3567	m not n
The Worx, Birmingham B2 5GH	✓	D	The Worx, Birmingham B2 5GH	
ISBN number 9781780760872	S	✓	ISBN number	Transposition
Departure time 17:04 at Platform 3	S	✓	Departure time 17:40 at Platform	Transposition
Mr Dean Matthews	S	✓	Mr Dean Matthews	e not o
Axle serial number 13143150988	S	✓	Axle serial number 131431510988	Extra 1
London Heathrow Airport (LHR)	S	✓	London Heathrow Airport	Extra l
Account number 002140012	✓	D	Account number 002140012	
IU25 / 2000 33 suspension type	S	✓	IU25 / 2000	I not 1
Arrival time 13:46	✓	D	Arrival time 13:46	
Part desc IU33/S9-4218/2040/1200AB	✓	D	Part desc IU33/S9-4218/2040/1200AB	