



## Developing an Eye for Accuracy

Improves the quality and reputation of your operations, delivers cost-saving gains and increases productivity. Getting it right first time, every time.

# Measurable results prove return on investment



Think of all the data – names, addresses, references, codes, dates, figures – your people process every day. Even small errors waste time and cost money. Mistakes which take only a few seconds to make have big repercussions.

The average error rate is just over 3%.

Meaning 3 in every 100 pieces of data your people process contains a mistake.

Our research suggests once a mistake is made it takes twice as long to track down and twice as long again to fix.

Results show that people typically spend 19% of their time making, finding and fixing mistakes.

## That's 19% of your company's salary bill

It's like employing your own error department!



Results show a 57% reduction in errors!

**That's £1,932 saved per person per year**



## Measurable results prove return on investment

All participants take a test assessment at the beginning and the end of the training. This tracks their improvement in accuracy and processing speed.

Results show the training measurably reduces data error by 57%.

The return on investment is calculated through the value of the time saved through making fewer errors. The typical saving is £1,932 per person per year.



Think about **GREATER PRODUCTIVITY** – more achieved in the time saved through improved accuracy and greater efficiency

Think about the **MONEY SAVED** – fewer fines, compensation payments and lost business opportunities



Think about **NEW SKILLS** – developing core abilities such as accurate data transfer, concentration, attention to detail, checking and consistency

Think about **WELLBEING** – fewer complaints and less re-work mean less stress, less hassle and a happier workforce



### Contact us for a demo

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Get it right. Do it better.

**Where do we get our facts and figures from?** The results are taken from the last ten *Developing an Eye for Accuracy* workshops delivered. The average salary of the participants is £22,000 (working 37.5 hours per week). Figures last updated September 2019.