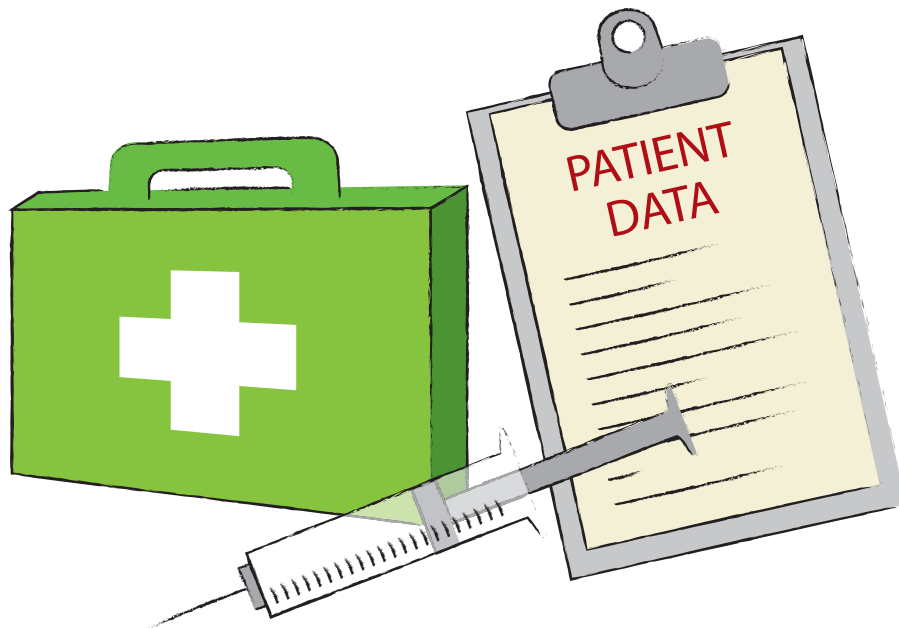


Developing an Eye for Accuracy



Taking care of your data

Getting it right first time, every time

Name: _____

Department: _____

Date: _____

Please record your time here: _____

(Time limit: 3 minutes)

Score: / 25

Developing an Eye for Accuracy Healthcare sector

Compare each item in Column 1 to its match in Column 2. If the items are the same, put a tick in the 'S' column. If the items are different, put a tick in the 'D' column, and then circle the error in Column 2. Please write how long it takes you to complete this exercise on the front of this paper.

Referral no.: 1789562	S	D	Referral no.: 1789562
DOB: 01/07/1960	S	D	DOB: 01/07/1960
Referral form OHA1e	S	D	Referral from OHA1e
NHS number 943 476 5919	S	D	NHS number 943 467 5919
Blood pressure 140/90mmHg	S	D	Blood pressure 140/90mmHg
Addenbrookes Hospital	S	D	Addenbrookes Hospital
Mrs Jennifer Carsonner	S	D	Mrs Jennifer Carsonne
Ferritin: 12-300 ng/mL	S	D	Ferritin: 12-300 ng/mL
Certificate no.: 10071989422	S	D	Certificate no.: 100719442
ID number 10571193	S	D	ID number 10571193
NMC number ST504T	S	D	MNC number ST504T
Care plan number 13	S	D	Car plan number 13
Expiry: 01/08/2020	S	D	Expiry: 01/08/2002
Glucose: 65-110 mg/dL	S	D	Glucose: 65-110 mg/dL
Cardiology department	S	D	Cadiology department
Phosphorus 4.1 mg/dL	S	D	Phosphorus 4.1 mg/dL
Levothyroxine 120mcg/day	S	D	Levothyroxine 120gm/day
Oxycodone hydrochloride 200mg	S	D	Oxycodone hydrochloride 200mg
100bpm	S	D	100dpm
Tel: 01223 245151	S	D	Tel: 01233 245151
Dr Graeme Graytrex	S	D	Dr Graeme Graytrex
Nurse triage tel: 01638 416100	S	D	Nurse triage tel: 01683 416100
Clinical Nurse Specialist	S	D	Clinical Nurse Specialist
Bleep 1312	S	D	Bleep 1213
Administrator Pleural Services Band 4	S	D	Administrator Pleural Services Band 4

How did **you** do?

There are just 25 pieces of information to compare and verify in the test – just one mistake equates to a 4% error rate. The test should take no more than three minutes to complete. Imagine if your people made one error every three minutes! That's 20 errors every hour and 140 errors in a seven-hour day. It's easy to see how it mounts up.

What does it mean?

Results show that people working in the healthcare sector have an average error rate of 2.75%. We find people typically spend 16.5% of their time making, finding and fixing mistakes. No-one likes having to re-do work and sort out problems arising from mistakes. Accuracy skills training boosts personal effectiveness and organisational efficiency.

That's 16.5% of your company's salary bill

It's like employing your own error department!



Results show a 55% reduction in errors!

That's £1,696 saved per person per year



Proven to work

Since 2003 we have been working with the healthcare sector equipping teams to accurately handle patient records and personal data by improving their numeracy and information-transfer skills. Typically, our participants achieve a 55% reduction in errors. A return on investment saving is calculated through the value of time saved through making fewer errors. Typical savings equate to £1,696 per person per year.

Which workshop is best for you?

Developing an Eye for Accuracy

Our flagship in-house workshop for people who work with data and information

Accurate Written Communication

Our interactive in-house workshop for people who work with documents and emails

Preventing Mistakes at Work

Our practical in-house workshop for reducing the incidence of 'silly' human error

One-day Accuracy Skills

Our open workshop for individuals seeking to improve their attention to detail



Contact us for a demo

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Alice Hubbard

Senior Account Manager, Scott Bradbury Limited.



Where do we get our facts and figures from? The results are taken from the last ten *Developing an Eye for Accuracy* workshops delivered to the healthcare sector. The average salary of the participants is £22,000 (working 37.5 hours per week). Figures last updated January 2017.

Developing an Eye for Accuracy Healthcare sector

Referral no.: 1789562	<input checked="" type="checkbox"/>	D	Referral no.: 1789562	
DOB: 01/07/1960	<input checked="" type="checkbox"/>	D	DOB: 01/07/1960	
Referral form OHA1e	<input checked="" type="checkbox"/>	D	Referral form OHA1e	Transposition
NHS number 943 476 5919	<input checked="" type="checkbox"/>	D	NHS number 943 467 5919	Transposition
Blood pressure 140/90mmHg	<input checked="" type="checkbox"/>	D	Blood pressure 140/90mmHg	
Addenbrookes Hospital	<input checked="" type="checkbox"/>	D	Addenbrookes Hospital	
Mrs Jennifer Carsonner	<input checked="" type="checkbox"/>	D	Mrs Jennifer Carsonne	Missing r
Ferritin: 12-300 ng/mL	<input checked="" type="checkbox"/>	D	Ferritin: 12-300 ng/mL	
Certificate no.: 10071989422	<input checked="" type="checkbox"/>	D	Certificate no.: 100719442	Missing 89 2 not 4
ID number 10571193	<input checked="" type="checkbox"/>	D	ID number 10571193	
NMC number ST504T	<input checked="" type="checkbox"/>	D	NMC number ST504T	Transposition
Care plan number 13	<input checked="" type="checkbox"/>	D	Care plan number 13	Missing e
Expiry: 01/08/2020	<input checked="" type="checkbox"/>	D	Expiry: 01/08/2002	Transposition
Glucose: 65-110 mg/dL	<input checked="" type="checkbox"/>	D	Glucose: 65-110 mg/dL	
Cardiology department	<input checked="" type="checkbox"/>	D	Cardiology department	Missing r
Phosphorus 4.1 mg/dL	<input checked="" type="checkbox"/>	D	Phosphorus 4.1 mg/dL	
Levothyroxine 120mcg/day	<input checked="" type="checkbox"/>	D	Levothyroxine 120gm/day	mcg not gm
Oxycodone hydrochloride 200mg	<input checked="" type="checkbox"/>	D	Oxycodone hydrochloride 200mg	
100bpm	<input checked="" type="checkbox"/>	D	100dpm	b not d
Tel: 01223 245151	<input checked="" type="checkbox"/>	D	Tel: 01233 245151	2 not 3
Dr Graeme Graytrex	<input checked="" type="checkbox"/>	D	Dr Graeme Graytrex	
Nurse triage tel: 01638 416100	<input checked="" type="checkbox"/>	D	Nurse triage tel: 01683 416100	Transposition
Clinical Nurse Specialist	<input checked="" type="checkbox"/>	D	Clinical Nurse Specialist	
Bleep 1312	<input checked="" type="checkbox"/>	D	Bleep 1213	312 not 213
Administrator Pleural Services Band 4	<input checked="" type="checkbox"/>	D	Administrator Pleural Services Band 4	