

Developing an Eye for Accuracy



Eat, drink and be accurate!

Getting it right first time, every time

Name: _____

Department: _____

Date: _____

Please record your time here: _____

(Time limit: 3 minutes)

Score: / 25

Developing an Eye for Accuracy Food, drink and groceries sector

Compare each item in Column 1 to its match in Column 2. If the items are the same, put a tick in the 'S' column. If the items are different, put a tick in the 'D' column, and then circle the error in Column 2. Please write how long it takes you to complete this exercise on the front of this paper.

Pallet reference: 100749041063451681	S	D	Pallet reference: 100749041063451681
70cl 40%alc./vol	S	D	70ml 40%alc./vol
Variety: Braeburn	S	D	Variety: Braeburn
Working hours 12:45-18:00	S	D	Working hours 12:45-19:00
0004583992 (batch number)	S	D	0004583992 (hatch number)
Item code 890762	S	D	Item code 890762
Received 19/12/2019	S	D	Received 19/12/2019
Garlic flavouring powder 10.01.6033	S	D	Garlic favouring powder 10.01.6033
Invoice number 13225640	S	D	Invioce number 13225640
29 Avery Road, Ely Cambs CB8 2GP	S	D	92 Avery Road, Ely Cambs CB8 2GP
Barcode: 5010562336987	S	D	Barcode: 5010562836987
Lutterworth depot 7445	S	D	Lutterworth depot 7445
Sales Product ID SN234677	S	D	Sales Product ID SN234617
Product OR15831	S	D	Product OR15831
Mr Gerry Whitehouse	S	D	Mr Gerry Whitehouse
Load Number: 278531	S	D	Lode Number: 278531
Dimensions 70mmH x 95mmW	S	D	Dimensions 70mmW x 95mmH
Cold temperature storage	S	D	Cold temperature storage
07919 172 749	S	D	077919 172 749
Stock transfer - SO335832	S	D	Stock transfer - 80335832
Despatch on 2 May 2020, 07:00	S	D	Despatch on 2 May 2020, 07:00
Component: 9010855EU	S	D	Component: 9010855EU
Customer order number 1002813982	S	D	Customer order number 102813982
Job code 99411411	S	D	Job code 99411411
Boxend colour: Blue	S	D	Boxend colour: Brown

How did **you** do?

There are just 25 pieces of information to compare and verify in the test – just one mistake equates to a 4% error rate. The test should take no more than three minutes to complete. Imagine if your people made one error every three minutes! That's 20 errors every hour and 140 errors in a seven-hour day. It's easy to see how it mounts up.

What does it mean?

Our results show that people working in the food, drink and groceries sector have an average error rate of 3.6% and typically spend 21.5% of their time making, finding and fixing mistakes. No-one likes having to re-do work and sort out problems arising from mistakes. Accuracy skills training boosts personal effectiveness and organisational efficiency.

That's 21.5% of your company's salary bill

It's like employing your own error department!



Results show a 58% reduction in errors!

That's £2,566 saved per person per year



Proven to work

Since 2003 we have been working with the food, drink and groceries sector equipping teams to accurately handle manufacturing data, order processing and distribution documentation by improving their numeracy and information-transfer skills. Typically, our participants achieve a 58% reduction in errors. A return on investment saving is calculated through the value of time saved through making fewer errors. The typical saving within the sector is £2,566 per person per year.

Which workshop is best for you?

Developing an Eye for Accuracy

Our flagship in-house workshop for people who work with data and information

Accurate Written Communication

Our interactive in-house workshop for people who work with documents and emails

Preventing Mistakes at Work

Our practical in-house workshop for reducing the incidence of 'silly' human error

One-day Accuracy Skills

Our open workshop for individuals seeking to improve their attention to detail



Contact us for a demo

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Alice Hubbard

Senior Account Manager, Scott Bradbury Limited.



Where do we get our facts and figures from? The results are taken from the last ten *Developing an Eye for Accuracy* workshops delivered for the food, drink and groceries sector. The average salary of the participants is £22,000 (working 37.5 hours per week). Figures last updated September 2019.

Developing an Eye for Accuracy Food, drink and groceries sector

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Stock transfer - SO335832	<input checked="" type="checkbox"/>	D	Stock transfer - 80335832	S not 8
Despatch on 2 May 2020, 07:00	<input checked="" type="checkbox"/>	D	Despatch on 2 May 2020, 07:00	
Component: 9010855EU	<input checked="" type="checkbox"/>	D	Component: 9010855EU	
Customer order number 1002813982	<input checked="" type="checkbox"/>	D	Customer order number 1002813982	Missing 0
Job code 99411411	<input checked="" type="checkbox"/>	D	Job code 99411411	
Boxend colour: Blue	<input checked="" type="checkbox"/>	D	Boxend colour: Brown	Blue not Brown