

Developing an Eye for Accuracy



Are you an accuracy ace?

JUNE

Name: _____

Department: _____

Date: _____

Please record your time here: _____

(Time limit: 3 minutes)

Score: / 25



3 Fordham House Court, Newmarket Road, Fordham, Ely, Cambridgeshire CB7 5LL
www.accuracyprogramme.co.uk accuracy@scottbradbury.co.uk Tel: 01638 723590 Fax: 01638 723591

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Compare each item in Column 1 to its match in Column 2. If the items are the same, put a tick in the 'S' column. If the items are different, put a tick in the 'D' column, and then circle the error in Column 2. Please write how long it takes you to complete this exercise on the front of this paper.

Wimbledon fortnight	S	D	Wimbledon fortnight
New balls please!	S	D	New balls please!
Serena Williams	S	D	Sereena Williams
Unforced errors 8	S	D	Unforcd errors 8
Perfect volley	S	D	Perfect volley
Strawberries and cream	S	D	Strawberries and scream
6-1, 6-3, 7-6	S	D	6-1, 6-3, 7-6
Match statistics	S	D	Match statistics
27 th June 2016	S	D	27 June 2016
Chief Umpire Adrian Wilson	S	D	Chief Umpire Adrain Wilson
All England Lawn Tennis Club	S	D	All England Lawn Tennis Club
£338.83	S	D	£388.83
Public ticket ballot	S	D	Pubic ticket ballot
Serve and volley	S	D	Serve and volley
Advantage Murray	S	D	Advantge Murray
Mr Novak Djokovic	S	D	Ms Novak Djokovic
Gentlemen's singles final	S	D	Gentleman's singles final
Rain stopped play	S	D	Rain stopped play
Hospitality offers	S	D	Hospitality offers
Attendance was 484,805	S	D	Attendance was 484,405
Centre court roof	S	D	Center court roof
12,000 bananas consumed	S	D	12,000 bananas consumed
369 official umpires	S	D	396 official umpries
54,000 Slazenger balls	S	D	54,000 Slazengers balls
58 Wimbledon Avenue	S	D	58 Wimblدون Avenue

Developing an Eye for Accuracy **JUNE**

Wimbledon fortnight	✓	D	Wimbledon fortnight	
New balls please!	✓	D	New balls please!	
Serena Williams	S	✓	Sere na Williams	Extra e
Unforced errors 8	S	✓	Unfor ce errors 8	Missing e
Perfect volley	✓	D	Perfect volley	
Strawberries and cream	S	✓	Strawberries and s cream	Extra s
6-1, 6-3, 7-6	✓	D	6-1, 6-3, 7-6	
Match statistics	✓	D	Match statistics	
27 th June 2016	S	✓	27 June 2016	Missing th
Chief Umpire Adrian Wilson	S	✓	Chief Umpire Ad ria n Wilson	Transposition
All England Lawn Tennis Club	S	✓	All England Lawn Tennis Cl ub	Missing n
£338.83	S	✓	£3 38 .83	3 not 8
Public ticket ballot	S	✓	Pub ic ticket ball ot	Missing l
Serve and volley	✓	D	Serve and volley	
Advantage Murray	S	✓	Advant ag e Murray	Missing a
Mr Novak Djokovic	S	✓	Ms Novak Dj o vic	r not s
Gentlemen's singles final	S	✓	Gentlem an 's singles final	e not a
Rain stopped play	✓	D	Rain stopped play	
Hospitality offers	✓	D	Hospitality offers	
Attendance was 484,805	S	✓	Attendance was 484, 40 5	8 not 4
Centre court roof	S	✓	Center court roof	Transposition
12,000 bananas consumed	✓	D	12,000 bananas consumed	
369 official umpires	S	✓	3 9 6 official ump ri es	Transposition X2
54,000 Slazenger balls	S	✓	54,000 Slazenger s balls	Extra s
58 Wimbledon Avenue	S	✓	58 Wimble den Avenue	Missing e

How did you do in the test? And what does it mean?

There are just 25 pieces of data to compare and verify, so even just one mistake equates to a 4% error rate. The test should have taken no more than three minutes to complete. Imagine your people made one error every three minutes. That's 20 errors every hour and 140 errors in a seven hour day. Now think about the number of people you employ who are reading, checking or transferring data. It's easy to see how it mounts up!

An error is made in just a second or two. But how long does it take to find and correct it, once it's been made? And what are the consequences in terms of wasted time and productivity? And consider the cost implications of the errors themselves.

The reason we all make mistakes is because we are human. It doesn't matter how experienced, how conscientious or how senior we are, the physical structure of the human eye and the way our brains and eyes co-ordinate all conspire to make us vulnerable to making mistakes.

The good news is that accuracy is a trainable skill. We can all learn to become more accurate.

At Scott Bradbury we specialise in data accuracy skills. We work with organisations to reduce errors, save money and boost productivity. We develop the accuracy skills of people who in-put, transfer and check data, enabling them to process information efficiently and accurately.

Developing an Eye for Accuracy Training

Developing an Eye for Accuracy is our core training programme. Delegates learn and practise proven accuracy techniques and how to apply them to the work they do.

Delegates complete pre-course and post-course assessments to enable us to measure the group's improvement in accuracy and speed. Delegates also record the errors they make during the programme and from this a personalised 'error pattern' emerges which is specific to them and alerts them to areas where they are most prone to make a mistake.

Measurable Return on Investment

Results from the programme are measurable and the return on investment is demonstrable. Typically delegates achieve a 60% reduction in errors and a 3% increase in processing speed. We also provide additional testing to use back in the workplace so you can monitor accuracy performance in the months following the initial training.

Free Demonstration

A free demonstration shows how the accuracy techniques work and the typical cost savings and productivity gains you can expect to achieve. We also share tips for building an internal accuracy culture where people are motivated to get it right first time, every time.

Find out more from the experts in accuracy skills.

Call +44(0)1638 723590 or email accuracy@scottbradbury.co.uk