

Developing an Eye for Accuracy



One test to be taken monthly, with training, until error symptoms improve

Getting it right first time, every time

Name: _____

Department: _____

Date: _____

Please record your time here: _____

(Time limit: 3 minutes)

Score: / 25

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Compare each item in Column 1 to its match in Column 2. If the items are the same, put a tick in the 'S' column. If the items are different, put a tick in the 'D' column, and then circle the error in Column 2. Please write how long it takes you to complete this exercise on the front of this paper.

Control Number: 2013HOLCH015661	S	D	Control Number: 2013HOLCH015661
Date 21/06/2018	S	D	Date 21/60/2018
Protocol Number: VAL-MV-1353-1	S	D	Protocol Number: VAL-MV-1358-1
Batch number: AA11031	S	D	Batch number: AA111031
Reagent AS56442	S	D	Reagent AS56422
Drug dose: 1.66453553 mg	S	D	Drug dose: 1.66453553 mg
Reference 003569-0699	S	D	Reference 003569-0669
Sample weight: 7.0047g	S	D	Sample weight: 7.0047g
Item code 13B445938A	S	D	Item code 133445938A
Batch number: 42D398763423f	S	D	Batch number: 42D398763423f
Method reference: AM1000326	S	D	Method reference: AM1000326
Lab report AA561R	S	D	Lab report AA561R
mg/ml: 19.22248	S	D	mg/ml: 19.22284
Job number C7565/J6711	S	D	Job number C7565/J6711
Sample: FS17H1001	S	D	Sample: FS171H001
Order number: C2468	S	D	Order number: C2468
5mmol/ml	S	D	5mmol/ml
Reagent book reference: 003990-072	S	D	Reagent book reference: 003990-072
Concentration: 12.5mg/mL	S	D	Concentration: 12.5mg/mL
Specification: HOL-SFP-00049	S	D	Specification: HOL-SPP-00049
File name: LR170117A	S	D	File name: LR170117A
Dose 3.33mg/g	S	D	Dose 3.33mg/g
LIMS ID: 156843	S	D	LIMS ID: 156843
Peak Area: 356864.34686	S	D	Peak Area: 356864.36486
Flow rate: 60.59 L/min	S	D	Flow rata: 60.59 L/min

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Control Number: 2013HOLCH015661	✓	D	Control Number: 2013HOLCH015661	
Date 21/06/2018	S	✓	Date 21/60/2018	Transposition
Protocol Number: VAL-MV-1353-1	S	✓	Protocol Number: VAL-MV-1353-1	3 not 8
Batch number: AA11031	S	✓	Batch number: AA111031	Extra 1
Reagent AS56442	S	✓	Reagent AS56422	4 not 2
Drug dose: 1.66453553 mg	✓	D	Drug dose: 1.66453553 mg	
Reference 003569-0699	S	✓	Reference 003569-0669	9 not 6
Sample weight: 7.0047g	✓	D	Sample weight: 7.0047g	
Item code 13B445938A	S	✓	Item code 133445938A	B not 3
Batch number: 42D398763423f	✓	D	Batch number: 42D398763423f	
Method reference: AM1000326	✓	D	Method reference: AM1000326	
Lab report AA561R	✓	D	Lab report AA561R	
mg/ml: 19.22248	S	✓	mg/ml: 19.22284	Transposition
Job number C7565/J6711	✓	D	Job number C7565/J6711	
Sample: FS17H1001	S	✓	Sample: FS171H001	Transposition
Order number: C2468	✓	D	Order number: C2468	
5mmol/ml	✓	D	5mmol/ml	
Reagent book reference: 003990-072	✓	D	Reagent book reference: 003990-072	
Concentration: 12.5mg/mL	✓	D	Concentration: 12.5mg/mL	
Specification: HOL-SFP-00049	S	✓	Specification: HOL-SPP-00049	F not P
File name: LR170117A	✓	D	File name: LR170117A	
Dose 3.33mg/g	✓	D	Dose 3.33mg/g	
LIMS ID: 156843	✓	D	LIMS ID: 156843	
Peak Area: 356864.34686	S	✓	Peak Area: 356864.36486	Transposition
Flow rate: 60.59 L/min	S	✓	Flow rate: 60.59 L/m	e not a

How did you do? And what does it mean?

There are just 25 pieces of information to compare and verify in the test – just one mistake equates to a 4% error rate. The test should take no more than three minutes to complete. Imagine if your people made one error every three minutes! That's 20 errors every hour and 140 errors in a seven-hour day. It's easy to see how it mounts up.

An average error rate of just 3% wastes around 20% of your salary bill in lost productivity alone. No-one likes having to re-do work and sort out problems arising from mistakes. Accuracy skills training boosts personal effectiveness and organisational efficiency.

Proven to work

We have many years' experience of working with pharmaceutical and life sciences organisations, equipping employees with practical accuracy skills which save money and increase efficiency. Typically, participants from this sector achieve a 58% reduction in errors.

Our unique programmes

Developing an Eye for Accuracy – our flagship in-house data accuracy programme for people who work with information

Preventing Mistakes at Work – our practical in-house workshop for reducing the incidence of 'silly' human error

Accurate Documentation Skills – our practical in-house workshop for people who work with written communications

One-day Accuracy Skills – our open course for individuals seeking to improve their attention to detail

Free consultation

A free consultation enables you to explore how accuracy training works and the typical cost savings and productivity gains you can expect to achieve. Pick up useful advice on how accuracy skills training relates to the work your people do and how you can take advantage of the proven methodologies for reducing error.

Contact us

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3% **UK NATIONAL
ERROR RATE**

**= 3 IN EVERY 100
TRANSACTIONS CONTAIN AN ERROR**

20% **OF SALARY
BILL SPENT
ON MAKING
AND FINDING
MISTAKES**



**IT'S LIKE
HAVING
YOUR OWN
ERROR
DEPARTMENT**



**TIME
WASTED**



**STRESS
CAUSED**



**MONEY
WASTED**

DELIVERING
**Developing an
Eye for Accuracy**
SINCE 2003

58%

**REDUCTION
IN ERRORS**

MEASURABLE RETURN

PRODUCTIVITY GAINS