

What to expect from *Coaching for Accuracy*

Dear Participant

As a line manager or team leader you determine your people's attitude to accuracy.

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Coaching for Accuracy is a one-day workshop enabling you to reinforce the accuracy techniques from *Developing an Eye for Accuracy* in your workplace with members of your team.

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Your role is to lead by example, praise accurate work and to intervene with coaching questions when one of your team makes a mistake. You'll learn how to do this in a positive, supportive way and become skilled in coaching your people to use the accuracy techniques in their day-to-day work. You'll practise how to have a coaching conversation about accuracy and learn how to quantify improvements in accuracy and the benefits to your team's performance.

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When the members of your team are working accurately, your productivity and results improve. And that's good for you and good for your team! In your resource pack you even get additional activities you can use with your team to emphasise the importance you place on accuracy.

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So, come along to *Coaching for Accuracy* ready to explore new exercises and learn practical ways of supporting and coaching your people so they get it right first time, every time. You'll be glad you did!

We hope you enjoy the programme.

Best wishes

The Scott Bradbury Accuracy Team

