

Coaching for Accuracy



Information about Coaching for Accuracy for prospective delegates

As a first-line manager or team leader you determine your people's attitude to accuracy. *Coaching for Accuracy* is a one day workshop enabling you to reinforce the accuracy techniques from *Developing an Eye for Accuracy* in your own workplace with members of your team.

Your role is to lead by example, praise accurate work and to intervene with coaching questions when one of your team makes a mistake. You'll learn how to do this in a positive, supportive way and become skilled in coaching your people to use the accuracy techniques in their day-to-day work.

You'll practise how to have a coaching conversation about accuracy and learn how to quantify improvements in accuracy and the benefits to your performance. When the members of your team are working accurately, your productivity and results improve. And that's good for you and good for your team. In your resource pack you even get additional activities you can use with your team to emphasise the importance you place on getting it right first time, every time!